

# CHILD SUPPORT PROGRAM

“The Sage 4 Solutions innovative approach focuses on accountability tempered with compassion, which has increased payments and income withholding orders substantially, while removing excuses.”

Nick Herman, Prosecutor, Vanderburgh Co., IN.



When a noncustodial parent fails to make child support payments, it negatively impacts everyone involved. The noncustodial parent can face jail time or other punitive sanctions, and most importantly, the dependent child and custodial parent both suffer due to the lack of financial support.

Sage 4 Solutions offers a comprehensive program designed to remove the barriers that impede a noncustodial parent's ability to pay child support. By offering varying levels of one-on-one case management support, Sage 4 Solutions addresses unemployment, under employment and other major obstacles preventing child support compliance. Whether it is early intervention efforts, intensive case management, or long-term support, Sage 4 Solutions provides agencies with additional resources to help establish consistent, ongoing child support payments and reduce arrearage balances on the most challenging cases.

### Addressing Participant Barriers from All Angles

Sage 4 Solutions uses a unique process that blends enhanced support, improved communications, and increased accountability in order to improve child support compliance and modify noncustodial parent behavior. Sage 4 Solutions offers an all-encompassing approach that delivers three distinct levels of case management support.

For both the Early Intervention and the Long-term Support offerings, Sage 4 Solutions offers a smartphone application that helps clients both better manage their schedule and more easily access to resources. When Intensive Case Management calls for increased accountability, Sage 4 Solutions can supply clients with a smartphone that comes equipped with activity management features. The phone provides participants and case managers direct access to one another, which serves to facilitate improved compliance and establish better participant engagement.

## PROGRAM SUCCESS RATES

**\$1.50 for every \$1.00**

A minimum of \$1.50 collected for every \$1.00 of Title IV-D funds invested

**66%** begin paying child support within 60 days

**60%** of all child support ordered is collected

**40%** of all participants pay on arrearages



Sage 4 Solutions has been vetted by both State and Federal authorities to receive Title IV-D funding for services rendered

## NONCUSTODIAL PARENT CASE MANAGEMENT

### EARLY INTERVENTION

\$5.00 per client/day

#### Participant Recommendations

- ⊕ Those receiving new child support orders (first time or could have other existing cases)
- ⊕ Any aged individual who has fallen behind in making payments (3-6 Months)
- ⊕ Someone experiencing a job status change

#### Support Services

- ⊕ Identifying a noncustodial parent's employment status and other factors impacting their ability to pay child support
- ⊕ Coordination and vetting of local resources
- ⊕ Reinforcing Payment Options
- ⊕ Frequent updates on progress with assigned agency case manager
- ⊕ Check-In App with calendar features, appointment reminders, and links to resources

### INTENSIVE CASE MANAGEMENT

\$7.00 per client/day

#### Participant Recommendations

- ⊕ High Risk in Barrier Assessment
- ⊕ Anyone who has fallen significantly behind in making payments (6 plus months)
- ⊕ Those with an arrearage balance greater than \$10,000
- ⊕ Can include individuals with a criminal background or pending felonies (Levels 5 or 6 only)
- ⊕ Individuals without access to a consistent mode of communication

#### Support Services

- ⊕ All services offered in the Early Intervention program
- ⊕ Developing a case plan for sustainable, ongoing child support payments
- ⊕ Supporting noncustodial parents with job readiness programs
- ⊕ Increased Communication & Accountability
- ⊕ Continuous Updates on Progress with assigned agency case manager
- ⊕ Check-In App with calendar features, appointment reminders, and links to resources
- ⊕ Customized Smartphone provides direct access to participant for increased accountability

### LONG-TERM SUPPORT

\$2.00 per client/day

#### Participant Recommendations

- ⊕ Completion of Early Intervention or Intensive Case Management

#### Support Services

- ⊕ Daily, Weekly, Monthly Check Ins
- ⊕ Calendar of Upcoming Events
- ⊕ Community Resource Directory
- ⊕ Communication of Exceptions/Life Changes
- ⊕ Recommendations for Additional Care
- ⊕ Continued Monitoring of Success with assigned agency case manager
- ⊕ Check-In App with calendar features, appointment reminders, and links to resources